

# 100% UPTIME GUARANTEE

## ENSURING YOUR SYSTEMS ARE AVAILABLE AROUND THE CLOCK

When your IT fails, your operations suffer. When M3 Technology Consultants hosts, monitors and manages your technology, you get the confidence that comes with knowing your systems are running at 100 percent. Should a covered system fail, we refund a percentage of your fees to match the downtime you experienced.



### ABOUT M3 TECHNOLOGY CONSULTANTS

We recognize that busy businesses do not have time to guess what IT support their businesses may or may not need. After years of experience, M3TC has developed one simple streamlined solution, our True Blue inclusive service package. All of the support your business needs, without the back and forth, nickel and diming. One package designed to provide proactive system support, so you can run your business and enjoy peace of mind.

 703-738-4489

 [www.m3tc.com](http://www.m3tc.com)

### TRUST M3 TECHNOLOGY CONSULTANTS TO KEEP YOUR SYSTEMS UP & RUNNING

When it comes to making promises, a lot of managed service providers like to give a 99 percent uptime guarantee – or even a 99.99 percent guarantee. Why not go all in? What are they afraid of? At M3 Technology Consultants, we promise that your systems will be up and running 100 percent of the time. If your infrastructure ever does go down unexpectedly, just let us know. We'll refund the cost of any service we manage equal to the duration of the unexpected downtime. So, if your system is down three percent for the month, we'll refund you three percent.



#### 24/7/365 MONITORING

Our team of expert engineers and support technicians proactively monitors your systems to prevent trouble and maximize uptime. In the unlikely event of an interruption, they're in place to immediately solve the problem.



#### PREDICTABLE MONTHLY COST

At M3 Technology Consultants, we don't think you should spend money on services you don't need. Simply select the IT services that will benefit you most, then pay a flat, monthly fee based on that choice.



## PROACTIVE MAINTENANCE

Because your vital technology infrastructure is routinely monitored, M3 Technology Consultants can easily identify IT issues before they become disruptions to your daily workflow. Our team minimizes the risk of system failure and ensures your systems are running at peak performance.



## REMOTE & ON-PREMISE HELP

M3 Technology Consultants resolves 99 percent of technical issues quickly and easily, with little to no downtime. But, for the one percent where a technician is needed at your location, we have you covered. We'll get there fast and get you back to business.



## AUTOMATIC UPDATES

Outdated software or unpatched computers leave you exposed to cyberthreats. M3 Technology Consultants automates the process of keeping your software and hardware updated to safeguard your vital systems and prevent threats from coming through your front door.



## ON-DEMAND EXPERTISE

Have a bug, glitch or other minor IT problem that's slowing down your team? We're here to help – just give us a call or shoot us an email. We troubleshoot your technical issues and help you overcome productivity obstacles.

## WE DO MORE THAN MONITOR & MANAGE YOUR INFRASTRUCTURE. M3 TECHNOLOGY CONSULTANTS ALSO OFFERS:

✓ IT Audits & Assessments

✓ IP Telephony Solutions

✓ Cloud Computing Services

✓ Migration & Deployment

✓ Data Backup & Recovery

✓ IT Lifecycle Management

✓ Cybersecurity Services

✓ Training & Help Desk Services

### Powered by the Best in the Business



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