

HELP DESK SUPPORT

RESOLVING TECHNOLOGY CHALLENGES AS THEY OCCUR



Interruption to your productivity can occur at any time – but how long you remain interrupted can impact your business' bottom line. That's why businesses of all sizes in every industry are turning to help desk support to resolve their problems quickly and efficiently and get their team back to full operations.



ABOUT M3 TECHNOLOGY CONSULTANTS

We recognize that busy businesses do not have time to guess what IT support their businesses may or may not need. After years of experience, M3TC has developed one simple streamlined solution, our True Blue inclusive service package. All of the support your business needs, without the back and forth, nickel and diming. One package designed to provide proactive system support, so you can run your business and enjoy peace of mind.

 703-738-4489

 www.m3tc.com

GET THE ANSWERS YOU NEED, WHEN YOU NEED THEM

M3 Technology Consultants provides your team the support they need to resolve technology challenges and return to optimal productivity. Whether you need help updating your software or you're experiencing the blue screen of death, a team of professionals is standing by to answer your calls and create tickets for your annoying IT hiccups. With help desk support, you'll minimize or eliminate downtime and interruptions while improving your ROI and enhancing your performance – so you'll worry less about your technology and focus more on turning your to-dos into to-dones.



ON-DEMAND EXPERTISE

Have a bug, glitch or other minor IT problem that's slowing down your team? We're here to help – just give us a call or shoot us an email. We work with you to troubleshoot technical issues and overcome obstacles to productivity.



REMOTE & ON-PREMISE HELP

M3 Technology Consultants resolves 99 percent of technical issues quickly and easily, with little to no downtime. But, for the one percent where a technician is needed at your location, we have you covered. We'll get there fast and get you back to business.



POST-DEPLOYMENT ASSISTANCE

Your IT projects don't end at deployment. We're on hand to answer questions and offer support after you launch. We'll also help you figure out your next steps, scale up or down depending on your needs and stay current with the best products and services for your business.



TROUBLESHOOT PROBLEMS

We speak IT. When you run into an issue with a product or service, we'll work quickly and diligently to resolve the problem as quickly as possible, freeing up valuable time in your workday for more important tasks.



IMPROVED RELIABILITY

It's important that your applications are available wherever and whenever you need them. Our team of expert IT professionals is available around the clock to observe your systems and ensure your business runs properly and efficiently.



GREATER EFFICIENCY

Nothing is more frustrating and wasteful than having to stop work on a project of strategic value because you're experiencing intermittent connectivity. M3 Technology Consultants focuses on resolving your tech troubles so your team can get back to doing what they do best.

WE DO MORE THAN HELP DESK SUPPORT. M3 TECHNOLOGY CONSULTANTS ALSO OFFERS:

✓ Technology Assessments

✓ IP Telephony Solutions

✓ IT Infrastructure Monitoring

✓ Remote PC & Mac Support

✓ Data Backup & Recovery

✓ IT Project Management

✓ Cybersecurity Services

✓ Cloud Computing Solutions

Powered by the Best in the Business



✉ info@m3tc.com

☎ 703-738-4489

🌐 www.m3tc.com

📍 5900 Fort Dr., Suite 310,
Centreville, VA 20121