

CO-MANAGED IT SERVICES

SUPPORT YOUR INTERNAL TEAM WITH A RELIABLE PARTNER

Offload strictly mechanical tasks from your internal IT staff with co-managed IT services from M3 Technology Consultants. Partnering with M3 Technology Consultants frees up your IT team to focus on critical business needs, turning over routine management, after-hours support and maintenance to us. You'll also rely on us to take on tasks that are too specialized or complex for your staff.



ABOUT M3 TECHNOLOGY CONSULTANTS

We recognize that busy businesses do not have time to guess what IT support their businesses may or may not need. After years of experience, M3TC has developed one simple streamlined solution, our True Blue inclusive service package. All of the support your business needs, without the back and forth, nickel and diming. One package designed to provide proactive system support, so you can run your business and enjoy peace of mind.

 703-738-4489

 www.m3tc.com

TAKE THE PRESSURE OFF YOUR IT TEAM

Your internal IT staff is pulled in a million directions every day – help them focus on priorities with co-managed IT services. We're available for end-user support, routine processes, after-hours technology management and more, with the ultimate goal of closing gaps in your business's IT operations. We also provide the specialized knowledge and expertise your team needs. Beyond that, we're your best on-the-bench roster, ready to help you meet mission-critical goals when absences - from illness, vacation or other reasons - leave you shorthanded.



GREAT EFFICIENCY

Nothing is more frustrating and wasteful than having to stop work on a project of strategic value to address an end-user's problems with a device. Let your team members keep doing what they do best while M3 Technology Consultants takes on distracting tasks.



24/7 AVAILABILITY

Your staff can relax because M3 Technology Consultants provides support whenever and wherever it's needed. Enjoy the convenience of virtual staffing to cover peak demand periods or answer an end user's problem when your IT department is off the clock.



COLLABORATION TOOLS

A simple web interface serves as the collaboration and ticketing platform between your IT staff and ours. There's no confusion about who's doing what. It's all spelled out so everyone's clear about tasks, responsible parties, progress and timelines.



REDUCED DOWNTIME

Whether your downtime is planned (for updates or migration) or unplanned (via natural disasters, cyberattacks or employee error), we step in to minimize interruptions to your workflow and ensure your customers aren't left in the dark.



SPECIALIZED EXPERTISE

Have a problem that's puzzling your IT department? Our team is here to help. It can be tough to stay on top of all the technical changes happening every day. Now your staff can lean on us when they need to.



PREDICTABLE EXPENSES

Your IT needs might fluctuate, but your technology budget shouldn't. Whether you need us for small tasks or major projects, our services are covered by a flat, monthly fee. Plus, you'll get the capabilities of a group of IT experts without the costs of expanding your internal team.

WE DO MORE THAN CO-MANAGED IT SERVICES. M3 TECHNOLOGY CONSULTANTS ALSO DELIVERS:

✓ Technology Assessments

✓ IP Telephony Solutions

✓ IT Infrastructure Monitoring

✓ Remote PC & Mac Support

✓ Data Backup & Recovery

✓ IT Project Management

✓ Cybersecurity Services

✓ Cloud Computing Solutions

Powered by the Best in the Business



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