

# BY-THE-BLOCK SERVICES

## HOURLY IT SUPPORT WHEN YOU NEED IT MOST

Not ready for a full-blown managed services contract but still need help from IT experts? By-the-block services from M3 Technology Consultants gives you hourly, on-demand expertise. We're ready to handle any project – big or small – without long-term commitments.



### ABOUT M3 TECHNOLOGY CONSULTANTS

We recognize that busy businesses do not have time to guess what IT support their businesses may or may not need. After years of experience, M3TC has developed one simple streamlined solution, our True Blue inclusive service package. All of the support your business needs, without the back and forth, nickel and diming. One package designed to provide proactive system support, so you can run your business and enjoy peace of mind.

703-738-4489

www.m3tc.com

### ON-DEMAND IT TALENT ON YOUR TERMS

Even if you don't have a need for full-time managed IT services, issues will pop up or your team will need an extra hand completing a major IT project. By-the-block services is a great option. Unlike a traditional retainer, you purchase a block of hours per month without worrying about why or when you might need them. When something comes up, large or small, you've got the talent ready to get rolling. Plus, you never lose hours if you don't use them during a month; they simply roll over to the next month.



#### STRATEGIC PLANNING

Our experts work with you to gauge the level of service that best fits your needs and budget. We start by looking at project goals and implications to help you understand where your investment will pay the most immediate and long-term dividends.



#### EXTRA LAYER OF SUPPORT

Count on M3 Technology Consultants to give your internal IT department an extra layer of support. Whether it's leading a big IT project or helping out with small tasks to let your team focus on strategic initiatives, we're ready and eager to lend a hand.



## NO COMMITMENTS

With our by-the-block services, you're not bound by a contract that states you have to use us for a certain amount of time each month. Whether you need us for one hour or 25, you'll pay the same flat hourly rate without hidden costs and fees.



## LOW HOURLY RATES

Technology is essential for running and growing your business, which is why you should never have to spend a fortune for support. Not only is our hourly rate fixed so you never have to worry about extra or hidden fees, it's also affordable.



## GUARANTEED RESPONSE TIMES

When unexpected issues pop up, we'll be there as promised. Our by-the-block services are all-inclusive for remote and onsite services. Once we learn of an issue, we'll handle it quickly, within the timeframe outlined in your plan.



## HELP DESK SUPPORT

M3 Technology Consultants resolves 99 percent of technical issues quickly and easily, with little to no downtime. Just give us a call or shoot us an email. We work with you to troubleshoot technical issues and overcome virtually any obstacle.

## GET MORE THAN JUST BY-THE-BLOCK SERVICES. M3 TECHNOLOGY CONSULTANTS ALSO DELIVERS:

- ✓ Technology Assessments
- ✓ Unified Communications
- ✓ Cloud Computing Services
- ✓ Remote PC & Mac Support
- ✓ Migration & Deployment
- ✓ IT Project Management
- ✓ Cybersecurity Services
- ✓ Training & Help Desk Services

### Powered by the Best in the Business



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